

MEMORANDUM

To: Mayor and City Council
From: Mike Carlson, Chief of Police
Date: April 13, 2026
Subject: **Approval to sign Flock OS911 Contract**

ACTION

Authorize the mayor, city manager, or designee to sign the Flock OS911 contract.

BACKGROUND/SUMMARY

The Flock OS911 technology has now fully replaced the previous Live911 deployment. The earlier system proved inadequate and failed to meet the operational requirements of the Real-Time Crime Center and the Dunwoody Police Department. Following more than 12 months of rigorous testing and evaluation, the Flock OS911 platform has demonstrated its effectiveness in addressing our needs. Notably, it has significantly reduced the response time between receipt of calls for service and officer arrival on scene.

RECOMMENDATION

Staff recommend the City Council approve the contract and authorize the mayor, city manager, or designee sign it. The contract has been reviewed by legal.